



To: Honorable Public Utilities Board

Submitted by: _____ /s/
Rebecca Irwin
AGM –Customer Resources

From: Nanette Icatar
Customer Service Supervisor

Approved by: _____ /s/
Nicolas Procos
General Manager

Subject: By Resolution, Commend Cindy Kern for Her Long and Distinguished Service to Alameda Municipal Power

RECOMMENDATION

By resolution, recognize 16 years of outstanding service of Customer Service Representative Cindy Kern, while an employee of Alameda Municipal Power.

BACKGROUND

Upon the retirement of an Alameda Municipal Power employee with more than 10 years of service, the Public Utilities Board historically has adopted a resolution of commendation.

DISCUSSION

The attached resolution and recitals reflect on the length of service as well as the major contributions made by Cindy Kern. A suitable presentation copy of the resolution also will be prepared.

FINANCIAL IMPACT

None.

EXHIBIT

A. Resolution

CITY OF ALAMEDA
ALAMEDA MUNICIPAL POWER

RESOLUTION NO. _____

**COMMENDING CINDY KERN
FOR HER LONG AND DISTINGUISHED SERVICE
TO ALAMEDA MUNICIPAL POWER**

WHEREAS, Cindy Kern has been a faithful and dedicated employee for more than 16 years and has supported the utility through many organizational name and brand changes, from the Bureau of Electricity to Alameda Power & Telecom to Alameda Municipal Power; and

WHEREAS, during her tenure, Cindy distinguished herself by her devotion to duty, dedicating her abilities and using her strong organizational and interpersonal skills to ensure and contribute to the success of the utility;

WHEREAS, in her capacity as a Customer Service Representative, Cindy provided excellent customer service; and

WHEREAS, her knowledge, expertise, and abilities were of great assistance to the functioning of AMP; and

WHEREAS, during her tenure, Cindy was well loved and appreciated by both her customers and peers; and

WHEREAS, Cindy worked tirelessly, and her contributions and enthusiasm were significant in supporting the daily operation of the utility by always being available to support the needs of the department; and

WHEREAS, she was always willing to go the extra mile to help a customer; and

WHEREAS Cindy is a nature lover and she also enjoys fishing, so upon retiring, she'll have more time to stroll in the woods with her dogs and cats as well as be in the water; and

WHEREAS, it has been a pleasure to work with Cindy, and she will be truly missed by all her colleagues and customers whom she dearly calls her "partners".

NOW, THEREFORE BE IT RESOLVED that the members of the Public Utilities Board, City of Alameda, hereby commend Cindy Kern for her honest, loyal, faithful, and dedicated service to Alameda Municipal Power and to the residents of the City of Alameda.

Approved as to Form

**AGENDA ITEM NO: 4.F.
Exhibit A
MEETING DATE: 03/20/2017**

By: _____/s/_____
Alan Cohen
Assistant City Attorney