



## Electric Rates Will Change on July 1

Beginning July 1, you will see changes to your electric bill. The City of Alameda's Public Utilities Board approved a \$2.25 increase in the monthly customer charge for residential customers. There are no changes to the electric charges or tiers. The changes are needed to keep pace with the rising costs of providing high quality, reliable electricity to Alameda residents. Some of those challenges include increased operating costs and lower electricity demand. For information about changes to electric rates for commercial customers, please visit AMP's website at [www.alamedamp.com](http://www.alamedamp.com).



electric utility. Our rates are based on the cost to provide service; there is no profit built in. The revenue from electric sales goes toward operation of the system and then to improving community services for residents through annual transfers of over \$4 million to the city's general fund.

Even with the increase in the customer charge, AMP continues to be a value for Alamedans. Residents pay an average of 22 percent less than electric customers in neighboring cities like Oakland or Berkeley. AMP also provides electricity that is far more reliable than that of other communities.

### Still a Value

AMP is the city's 128-year-old not-for-profit

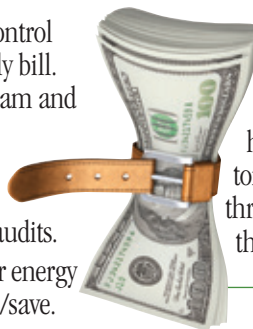
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## Controlling Your Electric Costs

AMP offers a variety of ways to help you control your energy usage and manage your monthly bill.

- Participate in AMP's energy saving program and rebates.
- Monitor your usage with our online MY ENERGY tool.
- Take advantage of free in-home energy audits.

For more information on controlling your energy usage and costs, go to [www.alamedamp.com/save](http://www.alamedamp.com/save).



### Financial Assistance for Paying Your Electric Bill

AMP offers a variety of programs to help low income and special needs customers who qualify for payment assistance through select AMP programs, including the Energy Assistance Program (EAP),

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**NEW DATE: JUNE 24 • 6 - 8 p.m.**

**CHOOSING ALAMEDA'S  
ENERGY FUTURE**  
A Town Hall Meeting Series

- 1. ROOFTOP SOLAR OPTIONS
- 2. POWER SUPPLY OPTIONS - Date to be determined
- 3. RATE OPTIONS - Date to be determined



Alameda Free Library - Regina K. Stafford Room

[www.alamedamp.com/future](http://www.alamedamp.com/future)

## Spotlight on Power Box Art

Our Spotlight on Power Box Art continues (this is number 8). Wesley Warren’s “Winds of Change” captures the essence of the innovations in renewable energy. You can see the artist’s work on the west side of the city parking lot on Central Avenue at Oak Street.



**Title:** Winds of Change

**Artist:** Wesley Warren

**Location:** City parking lot on Central Avenue, west corner

**Sponsor:** Alameda Island Brewing Company, Rich & Rose Krinks (Broker and Associate Realtor, Harbor Bay Realty)

**Description:** Driving across country, I remember being intrigued when we would come up over a hill and see vast wind farms in the distance. The giant blades casting long shadows across the landscape as the sun sets. The blades slowly turning as they catch the primal force of the wind and convert it into electricity. 🌱

## What’s New in AMP’s Advanced Meter Pilot Program?



In March, AMP finished installing the last of the advanced meters at Alameda’s 300 largest businesses, as part of our long-term initiative to modernize the city’s electric grid. These new digital advanced meters, capable of two-way communication between customers and AMP, are replacing the traditional analog meters that were the industry standard for over 70 years. The upgrade will enhance the reliable service we provide and help the city’s largest businesses better manage their energy use and lower costs.

On the residential side, we’ve installed roughly 150 advanced meters and expect to install another 250 more over the next several months, as part of our advanced meter pilot. The pilot is designed to review business processes and technology and there is no charge to customers to have the new meters installed. Customers will be notified if their homes are selected for inclusion in the pilot.

Please note that AMP will no longer stock old analog meters. If a customer’s existing meter should fail, it will be replaced with an advanced digital meter and we’ll inform you of the upgrade. For more information on AMP’s advanced meter pilot, visit [www.alamedamp.com/advancedmeters](http://www.alamedamp.com/advancedmeters). 🌱

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Project EASE (Energy Assistance through Supportive Efforts) and the Medical Discount Program. For more information about these programs please call Customer Service at (510) 748-3900 or check the website at [www.alamedamp.com](http://www.alamedamp.com). 🌱

### Electric Rates from page 1

AMP’s entire budget to operate Alameda’s electric system comes from our rates. Today, an average single-family residence pays about \$57 dollars per month for a mix of clean and renewable electricity. What’s more, AMP consistently ranks top in the state in customer satisfaction and our reliability record is among the best in the western half of the United States. 🌱

The *FLASH* is published as a service to the customer-owners of Alameda Municipal Power. Readers are invited to submit ideas, suggestions, comments, or questions by writing to the editor at Alameda Municipal Power, P.O. Box H, Alameda, CA 94501-0263 or by email to [irwin@alamedamp.com](mailto:irwin@alamedamp.com)

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## CLIP and KEEP!

Important AMP contact numbers:

Customer Service.....	748-3900
After Hours/Emergency .....	748-3902
TDD (hearing impaired).....	522-7538
Email .....	<a href="mailto:amp@alamedamp.com">amp@alamedamp.com</a>
Internet .....	<a href="http://www.alamedamp.com">www.alamedamp.com</a>