

## ELECTRIC RATES WILL CHANGE ON JULY 1

Starting July 1, 2016, Alameda Municipal Power (AMP) customers will see changes to their electricity rates. The new rates will reflect the residential and commercial customer increases that the Public Utilities Board (Board) approved at its April 18 meeting.

These increases help replace aging infrastructure while maintaining reliable service for customers. They also address increased transmission and power supply costs.

### CHANGES TO YOUR BILL

The rate increases will vary depending on the customer's rate class. The

monthly customer charge for residential customers will increase by \$2.25. In addition, residential tiers will have an increase of \$0.00550 per kilowatt hour (kWh).

**On average, residential rates are 21 percent lower than those of neighboring communities.**

With the new rate increases, a typical residential customer will have an average monthly bill of \$59.35. By comparison, a typical residential customer in neighboring communities, such as Oakland and Berkeley, has an average monthly bill of \$75.11.

Commercial customers will also see rate increases in July. AMP's commercial rates are, on average, 16.6 percent below those of neighboring communities. Visit [www.alamedamp.com](http://www.alamedamp.com) for details on the commercial rates.

### UNDERSTANDING THE CHARGES

Rates include a customer charge on each customer class and an electric charge that depends on the amount of electricity used. The customer charge helps cover administrative needs, such as billing and reading meters. Generation and transmission costs are reflected in the electric charge.

### ENERGY ADJUSTMENT CHARGE

The Board also approved a separate energy adjustment charge that goes into effect on July 1. The charge is \$0.00125 cents per kilowatt hour, which equates to 42 cents on the average residential customer's bill. The charge helps AMP manage volatile power costs.

### RATES LOWER THAN NEARBY CITIES

AMP, your 129-year-old electric utility, is community owned and does

## CONTROLLING YOUR ENERGY USE

Check out the following AMP programs that can help you use less electricity:



### ONLINE REBATE PROGRAM

Available for appliances and lighting.



### LED INSTANT REBATE

Get great prices on LED bulbs in Alameda.



### FREE ENERGY AUDIT

Request a free home visit by an AMP energy specialist.

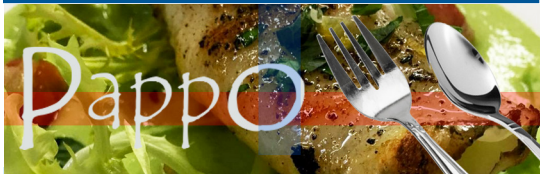


### KILL A WATT MONITOR

Borrow a Kill A Watt Monitor from the Alameda Free Library or AMP to learn how much energy your appliances use.

Get details for all of these programs at [www.alamedamp.com](http://www.alamedamp.com).

**CUSTOMER SPOTLIGHT:  
PAPPO RESTAURANT**



When people think of restaurants, they think of delicious meals, not renewable power. But Alameda has restaurants like Pappo that feature both.

Pappo offers “Bay Area cuisine” that’s local, seasonal and sustainable, and is a participant in AMP’s Alameda Green program, which offers 100 percent renewable power to enrollees and has grown to include more than 2,100 of AMP’s residential and commercial customers.

*Alameda Green: “I feel like it’s a good thing for our community and our environment.”*  
– John Thiel, Pappo’s chef and owner

Next time you’re enjoying your salad greens at Pappo, you’ll know that the restaurant’s electricity is green, too. Learn more about Alameda Green at [www.alamedamp.com](http://www.alamedamp.com).

**PAPPO**

2320 Central Ave, Alameda, CA 94501 (510) 337-9100

**SAFE SERVICE:  
AMP WINS FIRST PLACE SAFETY AWARD!**

AMP earned the American Public Power Association’s Safety Award of Excellence for safe operating practices in 2015. The utility took first place in its category.



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not make a profit on rates. AMP also has a strong renewable portfolio and a proven track record of reliable service.

With the increase, residential electricity rates are 21 percent below the rates, on average, of neighboring communities such as Oakland and Berkeley.



**FINANCIAL ASSISTANCE**

Low-income and special needs customers may qualify for payment assistance through select AMP programs.

**ENERGY ASSISTANCE PROGRAM (EAP)**

The Energy Assistance Program provides ongoing bill assistance to qualifying low-income customers by applying a 25 percent discount to the customer’s monthly electric bill.

**PROJECT EASE**

Project EASE (Energy Assistance through Supportive Efforts) provides short-term emergency assistance to residential customers who are financially unable to pay their electrical bills and who have no alternative source of assistance.

**MEDICAL DISCOUNT PROGRAM**

To reduce the impact of higher electricity costs resulting from operating critical health maintenance equipment, AMP offers a monthly 10 percent medical discount (not including state or local taxes).

**Get More Information**

AMP Customer Service (510) 748-3900  
[www.alamedamp.com/financial-assistance](http://www.alamedamp.com/financial-assistance).

**Want to comment on the proposed AMP Budget?**

Come to the Public Utilities Board Meeting  
June 20 - 7 p.m. - City Hall - 2263 Santa Clara Avenue

**CONTACT AMP**

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The FLASH is published as a service to the customer-owners of Alameda Municipal Power. Readers are invited to submit ideas, suggestions, comments, or questions by writing to the editor at Alameda Municipal Power P.O. Box 11, Alameda, CA 94501-0263 or by email to [haley@alamedamp.com](mailto:haley@alamedamp.com)

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