



## BOARD APPROVES JULY RATE CHANGES

At its April 18 meeting, the Public Utilities Board approved a 5 percent overall rate increase to help replace aging infrastructure while maintaining reliable service for customers. The increase, which goes into effect on July 1, will also address increased transmission costs and overhead.

### FAIRNESS FOR ALL CUSTOMERS

The increase also helps AMP continue to move toward a structure that ensures fairness for all customers by aligning the rates for each customer class with the cost of providing service. As a community-owned and locally operated electric system, AMP does not make a profit on rates.


### AMP'S RATES STILL BELOW PG&E'S

The revenue from electricity sales in Alameda goes toward operation of the system and then to improving community services and quality of life for residents. Electricity rates will continue to be 18.6 percent below PG&E's rates on average.

While the rate increase approved by the Board averages 5 percent for all customers, the percentage of the increase will vary depending on the customer's rate class. A typical residential customer with an average monthly bill of \$54.25 can expect to see an increase of approximately \$5.10 to his or her monthly bill.

### WAYS TO CONTROL YOUR BILL

AMP offers a variety of programs and services for customers who are interested in understanding their energy use or who are having trouble paying their utility bills. For those interested in lowering their energy usage, AMP offers energy efficiency programs and rebates to help customers conserve power. Customers can also request a free energy audit to learn how to manage their energy usage.

Visit [www.alamedamp.com](http://www.alamedamp.com) to view materials from the Board's April 18 meeting and to learn more about AMP's programs and services. 

## DEALING WITH UNPREDICTABLE POWER COSTS



### AN ENERGY ADJUSTMENT CHARGE

The changes to customer bills that were approved by the Board include an energy adjustment charge to help AMP manage volatile power costs. By setting the charge, the Board is ensuring that AMP can address the unpredictable costs of energy resulting from events such as fires and drought.

### HOW THIS CAN HELP

It was good news that the fires in Lake County last year did not destroy the power plant AMP uses at the Geysers Geothermal site --- AMP may have had to buy more expensive power from another source if the plant stopped operating.

## CUSTOMER SPOTLIGHT: WORLD'S BEST CHEESES WEST



With help from AMP's Energy Plus retrofit program, World's Best Cheeses West joins the growing list of Alameda businesses that have converted to LED lighting in their Alameda Point shop.

WORLD'S BEST CHEESES WEST is an importer and distributor of cheeses and gourmet foods. Their "committed and super knowledgeable staff is as in love with and dedicated to its products as they are with their awesome customers." They carry a wide range of over 1,500 items including specialty cheeses from all parts of the world, crackers, meats & pâtés, sauces, salsas, olives, butters, cookies, and many other gourmet items.

*"LED lights are more energy efficient, so it saves money and power."*

— Yaniv Vronski, Operations Manager

**Estimated Savings = \$5,984 per year**

**Rebate = \$3,373**

For more information on the ENERGY PLUS Program, visit the AMP website at [www.alamedamp.com/energy-plus](http://www.alamedamp.com/energy-plus)

**WORLD'S BEST CHEESES WEST**  
2200 N Loop Road, Alameda, CA 94501  
510-769-1150

## AMP WINS AWARD 2015 LED CAMPAIGN


AMP took first place in its size category in the California Municipal Utilities Association's 2016 Resource Efficiency and Community Service Awards.



### YOU GOT AN LED! AND YOU GOT AN LED!

AMP's energy efficiency program focused on cutting energy use and greenhouse gas emissions by encouraging customers to replace incandescent light bulbs with LED bulbs. For the 2015 campaign, AMP mailed two free LED bulbs to each of the City of Alameda's 30,000 households. An LED rebate program followed the campaign.

### TONS OF SAVINGS

In line with the City of Alameda's Local Action Plan for Climate Protection, AMP's program encouraged residential customers to use LEDs to cut greenhouse gas emissions by over 1,300 metric tons annually, which is equivalent to saving emissions from 274 cars driven for one year. AMP accepted the award in San Francisco on April 11. 

## WHAT'S HAPPENING WITH AMP'S BUDGET

### PUB MEETINGS

May 16 and June 20 - 7 p.m.

Details at [www.alamedamp.com](http://www.alamedamp.com)




### Power Costs - continued from page 1

In another example, the drought has caused AMP's hydropower plants to produce less generation, which in turn increased AMP's energy costs. The energy adjustment charge will help AMP maintain reliable service when uncontrollable events occur.

### CHARGE WILL BE EFFECTIVE JULY 1

Effective July 1, the energy adjustment charge is \$0.00125 cents per kilowatt hour, which equates to 42 cents on the average residential customer's bill.

AMP staff will bring the calculation for the charge to the Board every six months. 

## CLIP and KEEP!

Important AMP contact numbers:

Customer Service ..... 748-3900  
After Hours/Emergency ..... 748-3902  
TDD (hearing impaired) ..... 522-7538  
Email ..... [amp@alamedamp.com](mailto:amp@alamedamp.com)  
Internet ..... [www.alamedamp.com](http://www.alamedamp.com)

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