



**ALAMEDA
MUNICIPAL POWER**

A Department of the City of Alameda

The Flash

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AMP Makes it Easier to Apply for Financial Assistance



PROJECT EASE

HELP WITH ELECTRIC BILLS

If you need help paying your electric bill, AMP has revised the eligibility requirements of its assistance programs, making them more accessible to more customers.

FOR SHORT TERM EMERGENCIES

AMP's Project EASE (Energy Assistance through Supportive Efforts) provides short-term emergency funds to customers who are having difficulty to paying their

electric bill and are at risk of having their power turned off.

HOW IT WORKS

Through Project EASE, qualifying customers can receive up to \$200 toward their electric charges within a three-year period.

NO MATCHING AMOUNT NEEDED

The Public Utilities Board (Board) recently approved a change to the program that makes it simpler for customers to use the program.

With the Board's update, customers are no longer required to pay a matching

amount to receive assistance. Previously, customers were required to pay a matching amount to the program's contribution.

ELIGIBILITY REQUIREMENTS EXPANDED

To broaden the reach of our programs even further, AMP has also expanded the program income eligibility requirements allowing even more AMP customers to qualify for assistance.

To see the new income requirements, and to find out more about all our assistance programs, go to:

www.alamedamp.com.assistance



SHINING BRIGHTER

AMP's Service Center is shining brighter these days after the utility installed LED lights in its lobby, warehouse and conference rooms.

SAVES 13,000 KILOWATT HOURS PER YEAR

The lighting change saves more than 13,000 kilowatt hours per year, which helps lower AMP's carbon footprint.

AND OF COURSE, COST SAVINGS

Replacing fluorescents with new LED fixtures will save about \$175 per month in energy costs.

BETTER LIGHTING

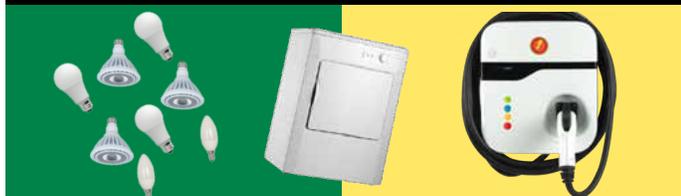
AMP provides energy rebates to local businesses for interior and exterior lighting and refrigeration upgrades through its Energy Plus Program.

FIND OUT MORE

www.alamedamp.com/energy-plus

GET UP TO \$500 IN REBATES

www.alamedamp.com/rebates



REFRIGERATORS
LED BULBS
CLOTHES DRYERS
EV CHARGERS
HEAT PUMPS
AND MORE



CUSTOMER SPOTLIGHT: PHOENIX ALAMEDA



COWORKING, STUDIOS, EVENT SPACE

PHOENIX ALAMEDA, which offers coworking space, art studios and a venue for events, recently joined a group of 4,500 residents and businesses enrolled in AMP's voluntary clean energy program, Alameda Green.

CUTTING CARBON EMISSIONS

As a member of Alameda Green, PHOENIX will reduce its electricity carbon footprint by 634 pounds of carbon emissions annually. In addition to the business's commitment to clean power, their interior includes mostly upcycled furniture and materials.

*"We have to take every precaution for the future."
— co-founder Benjamin Winter.*

THE MODERN WORKER

The PHOENIX coworking space and art studios are focused on the needs of the modern worker and artist in Alameda. Currently PHOENIX is home to 18 artists, and also offers a venue for event rentals.

FIND OUT MORE ABOUT ALAMEDA GREEN

www.alamedamp.com/green

PHOENIX ALAMEDA

2315 Lincoln Ave. / Alameda CA 94501
510-671-2166 www.PhoenixAlameda.com

AMP HOLIDAY OFFICE HOURS

AMP's Service Center at 2000 Grand St. will be closed on Monday, February 18 for Presidents' Day. You can use our automated phone service 24/7 at (510) 748-3900 to access your account information, pay your bill, or report emergencies.

CONTACT AMP

Customer Service	510-748-3900
After Hours/Emergency.....	510-748-3900
TDD (hearing impaired)	510-522-7538
Email	amp@alamedamp.com
Website.....	www.alamedamp.com

PUBLIC UTILITIES BOARD

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ALAMEDA MUNICIPAL POWER

Nicolas Procos, General Manager

The FLASH is published as a service to the customer-owners of Alameda Municipal Power. Readers are invited to submit ideas, suggestions, comments, or questions by writing to the editor at Alameda Municipal Power P.O. Box H, Alameda, CA 94501-0263 or by email to haley@alamedamp.com



NEED TO REPORT A BROKEN STREET LIGHT IN ALAMEDA?

Want to report a flickering or broken city street light? Alameda uses the See Click Fix system to support service requests. It's simple:

-  Just go to alamedaca.gov/submit-request
-  Click on "streetlight and park pathway lighting."
-  Follow the prompts to submit your request.

The city of Alameda's Public Works Department manages street light maintenance and will respond to your request for service through the city's See Click Fix online system. AMP no longer manages maintenance of the city's streetlights.

NEW TESLA SUPERCHARGER STATION



The new Tesla Supercharger station at South Shore Center is now open. A ribbon-cutting event was held on December 19.

L to R: AMP General Manager Nicolas Procos; Public Utilities Board Vice President Jerry Serventi; Public Utilities Board member Jeff Gould; Public Utilities Board President Ann McCormick; Mayor Marilyn Ezy Ashcraft; Remy Monteko, Vice President of Jamestown L.P./South Shore Center