

# AMP POWER PORTAL

## QUICK START GUIDE

GO TO THE  
AMP POWER PORTAL

You can better manage your electricity use and control costs with the new AMP Power Portal. Now you'll be able to take advantage of the usage data supplied by your smart meter.

Simply go to:  
[www.alamedamp.com/powerportal](http://www.alamedamp.com/powerportal)

Click on the Power Portal button and you will move to the Login page where you will create your new account.

CREATE  
AN ACCOUNT

On the Create an Account page, you'll supply your name and email, and then choose a username and password.

Passwords are:

- case sensitive
- 8 to 16 characters long
- contain at least one alphabetic character
- 1 numeric value
- 1 special character (! = % ^)

ENTER  
PIN NUMBER AND  
ACCOUNT NUMBER

You'll need information from your electric bill for the final steps.

Enter your pin number, which is the last 4 digits of your meter number.

Enter your electric account number. (Use the whole account number including the hyphen and the occupancy code. e.g. XXXX-XX).

Click on Add Account and you'll return to the login screen, where you will enter your username and password to get full access to the Power Portal.

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A Department of the City of Alameda

AMP POWER PORTAL

Supported browsers: Firefox, Chrome, Internet Explorer 11, Internet Explorer 10, Safari

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Create an Account

All Fields are Required

Save Cancel

Online Account Information

Save Cancel

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My Usage Data

Associated Accounts

Add Account Below

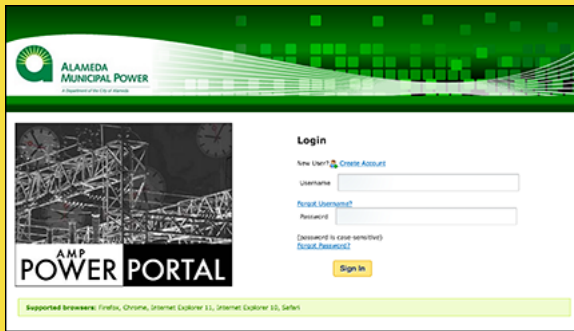
Add an Account

All Fields are Required  
If you don't know your 4 digit PIN, please contact your utility.  
4 Digit PIN

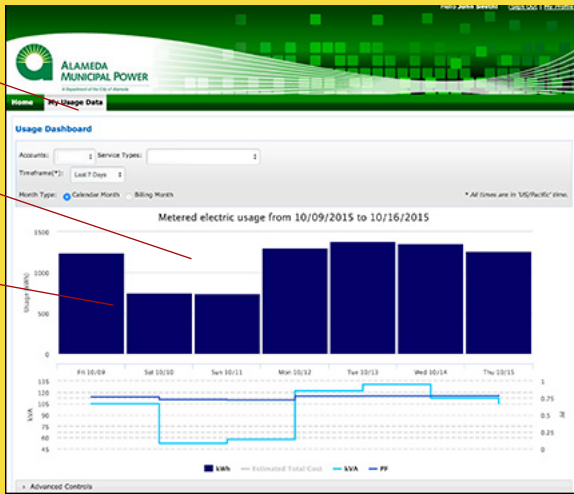
Account # (numbers only)

Add Account

# AMP POWER PORTAL SMART GUIDE

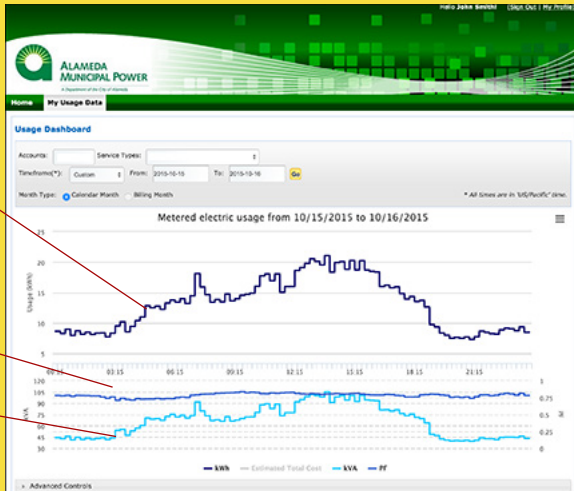


My Usage Data (kWh)



7 Days of Usage (kWh)

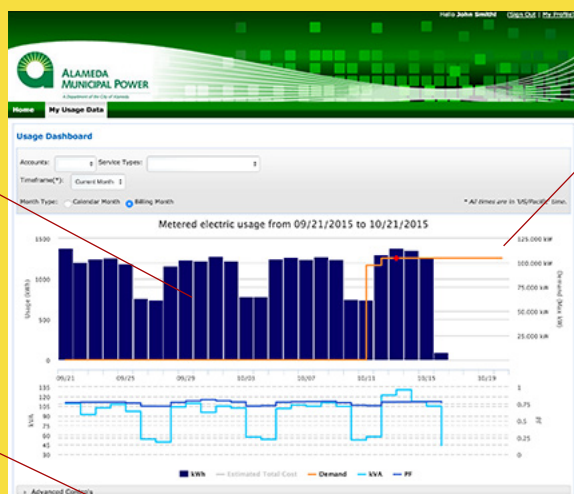
Click on bar to see individual day of data



Daily usage in 15 minute intervals

kVA

PF (Power Factor)



Monthly Billed Data

Advanced Controls: data in table format, exporting, and Green Button

Demand (kW)

## kWh (KILOWATT-HOUR)

A kilowatt hour (kWh) is a measure of how much energy you're using. It is simply a unit of measurement that equals the amount of energy you would use if you kept a 1,000 watt appliance running for an hour. If you switched on a 100 watt light bulb, it would take 10 hours to rack up 1 kWh of energy.

## DEMAND (kW)

Demand is the amount of electric energy is used at any instant or averaged over any designated period of time and is measured in kilowatts (kW). The kW is measured by the electric meter as the highest average demand in any 15-minute period during the month. This is the amount of electric load required by the customer's electric equipment operating at any given time.

## kVA (KILOVOLT-AMP)\*

A KVA is simply 1,000 volt amps. A volt is electrical pressure. An amp is electrical current.

## PF (POWER FACTOR)\*

A measure of the efficiency of electric use. It is the ratio of active power (kW) used by an electrical device to the apparent power (kVA). A PF of 1.0 is perfect. A PF below 0.85 needs improvement.

## FOR MORE INFORMATION

Contact your AMP Account Representative:

Bill Garvine  
garvine@alamedamp.com

Dan Mark  
mark@alamedamp.com

\* Not included in AMP rates